

Concordia Lutheran Ministries

Assisted Living Policy Manual

Policy #V2

Policy Title: Visitation Policy

Original: 03/2024

Rev.

Policy Statement:

It is the policy of Concordia Village Assisted Living (CVT AL) to follow the law that is entitled the "No Patient Left Alone Act" in accordance with FSS 408.823 – in person visitation. The following procedures will be overseen by the community administrator, affecting residents, staff, 3rd party providers and guests.

Purpose:

To help all residents and visitors understand the guidelines of visitation in regards to the assisted living community. These policies and procedures will be made readily available to all visitors

Procedures:

At this facility, we comply with the Florida Statutes and Administrative Code, the Law and Rules.

1. All visitors may visit during the hours of 9 am - 9 pm. Unless it is an emergency.
2. Front door of the facility will be used as the main entrance. If the resident is in a wheelchair, they may use the back door with a ramp.
3. Mask wearing inside the facility is optional.
4. All visitors must complete the sign in/out form for every visit.
5. Practice proper infection control during visitation with resident.

The law states that providers must allow in-person visitation by the essential caregiver for a minimum of 2 hours daily in addition to any other visitation authorized by the provider.

The facility reserves the authority to suspend in-person visitation of specific visitors for violating the policy if it is found that they are a risk to residents, other visitors, or staff.

The visitation policies and procedures allow for:

- Consensual physical contact between a resident and a visitor
- In-person visitation in all of the following circumstances, unless the resident, client or patient objects:
 - End of lift situations
 - A resident, client, or patient who was living with family before being admitted to the providers care is struggling with the change in environment and lack of in-person family support
 - The resident, client, or patient is making one or more major medical decisions
 - A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
 - A resident, client or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
 - A resident, client or patient who used to talk and interact with others is seldom speaking.

At times there may be circumstances which restrict resident visitation, such as pandemic, flu, or presence of infectious diseases which may require isolation. If that is the case, you will be notified by email, phone call, and in-person on your next visit. See below procedures in regards to infection control and screening processes.

- **Infection Control:** The community will be disinfected a minimum of 2x per day during an internal outbreak, or at the Administrators discretion. This will include handrails and doorknobs in public and private areas of the community, and any items that may commonly be used by multiple people (phones, pens, alarms, TV remotes). When possible, items that are routinely used by multiple people will be secured in a way that will prevent or limit multiple users. Our preferred disinfectant solution is Micro Kill Bleach wipes, Virex or Micro Kill One wipes. Guests and staff are required to sanitize their hands before entering the community.
- **Screening of Staff and Visitors:** Anyone entering in the community will be screened in the lobby prior to entrance. A sign in registry asks for updates on any signs and symptoms, as well as the persons current temperature. If a person has symptoms with or without a temperature, they may be asked to be scanned or tested (if a test exists). Entry may be denied due to a fever, a positive test result, symptoms, or a combination of the above. Visitors, staff and residents are not compelled to receive vaccinations, or show proof of vaccination status. In the event of a widespread outbreak, CVT AL retains the right to test residents, visitors, and staff if a test is available, before entry to the community or while residing in the community.
- **Personal Protection Equipment:** In the event of a contagion outbreak, PPE is available for all visitors and staff, as long as supplies are available. Facemasks will be available in the lobby prior to entry. If a positive case is confirmed for a resident, then staff and visitors will have additional PPE, such as a face shield, gloves, and gowns available.
- **Designated Visitors:** If our community must enact restrictions for visitation, our community will continue to allow a designated “essential caregiver” for each resident to visit for up to 8 hours per day, if that visit does not put staff, residents, or visitors in danger.
- **Continuing Education:** In the event of an outbreak, pertinent educational material from a state and county level will be made available for guests and staff. These documents will be available in the front lobby and will be posted throughout community