

Concordia Village of Tampa Skilled Nursing Visitation Policy

POLICY

To provide guidance relating to visitation of skilled nursing residents at Concordia Village of Tampa, in accordance with the Centers for Medicare and Medicaid Services (CMS) and the Department of Emergency Management (DEM). CMS memo QSO 20-39-NH and Chapter 2022-34 provide guidelines for visitation in skilled nursing facilities.

PROCEDURE

All forms of visitation:

- a. All residents have the right to receive visitors of his or her choosing at the time of his or her choosing, subject to the resident's right to deny visitation when applicable, and in a manner that does not impose on the rights of another resident.
- b. Resident's family members and non-relative visitors are not subject to visiting hour limitations or other restrictions not imposed by the resident. If these visitation rights infringe upon the rights of other residents, facility staff will find a location other than a resident's room for visits.
- c. Outdoor visitation is allowed at all times.
- d. Virtual visits are available with coordination of Activities Department.
- e. All visitors will be screened based on temperature, signs and symptoms, and exposure to COVID-19.
- f. Visitors will sign in and out.
- g. Face coverings or masks and/or appropriate PPE may be required.
- h. Hand washing and/or use of hand sanitizer as required.
- i. Social distancing between visitors, residents, and staff as required.
- j. Instructional signage throughout facility and visitor areas.
- k. Appropriate cleaning and disinfecting of high-touch areas will be completed.
- l. Visitation will be restricted or revoked if, after attempts to mitigate concerns, the visitor is unable to adhere to infection prevention and control requirements or other COVID-19 related policies of the facility.
- m. Visitation will be permitted regardless of community positivity rate.
- n. Visitation will be permitted regardless of facility onset of COVID-19 positive case(s).
- o. Visitation will be permitted regardless of whether resident is COVID-19 positive or in quarantine.
- p. Visitation will be permitted at all times during visiting hours, including evenings and weekends.

Concordia Village of Tampa Assisted Living Visitation Policy

Purpose: In-Person Visitation bill has been signed into law, creating Section 408.823, Florida Statutes titled In-person visitation, and may be cited as “No Patient Left Alone Act.”

CVT Assisted Living developed the following policy based on this new requirement. CVT Assisted Living will provide the Agency for Health Care Administration (AHCA) with a copy of the facility’s visitations policy and procedure with the renewal application and/or change of ownership application. CVT Assisted Living will make the visitation policies and procedures available to the agency for review at any time, upon request. The Visitation Policy and procedure is available on the main website at: www.ConcordiaTampa.org.

CVT Assisted Living will designate the Administrator as the person responsible for ensuring staff adhere to the policies and procedures.

Safety-related policies and procedures are not more stringent than those established for staff of CVT Assisted Living and visitors are not required to provide proof of any vaccination or immunization. This policy and procedure allows consensual physical contact between a resident and the visitor.

CVT Assisted Living recognizes residents may designate a visitor who is a family member, friend, guardian or other individual as an essential caregiver. CVT Assisted Living will allow in-person visitation by the essential caregiver for at least 2 hours daily in addition to any other visitation authorized. CVT Assisted Living does not require an essential caregiver to provide necessary care to a resident. The designated essential caregiver will be documented in the resident’s electronic medical record and updated upon the resident’s request.

Residents are allowed in-person visitation in all the following circumstances, unless the resident objects:

- a. End-of-life situations.
- b. A resident who was living with family before being admitted to the provider’s care is struggling with the change in environment and lack of in-person family support.
- c. The resident is making one or more major medical decisions.
- d. A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
- e. A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- f. A resident who used to talk and interact with others is seldom speaking.

CVT Assisted Living has no limit on the number of visitors per resident. CVT Assisted Living may limit the total number of visitors allowed in the facility at any given time based on the ability of staff to safely screen and monitor the space used to accommodate the visitors, and based on adherence to the infection control protocols of physical distancing.

Visitor's schedule:

CVT Assisted Living welcomes visitors at any time. There is no limitation on the visitation length.

Visitation Screening:

CVT Assisted Living will screen the visitor per the facility's infection control policy and procedure and will document the name of the individual, the date, and time of entry. Visitors who have a positive viral test for COVID-19, symptoms of COVID-19 or currently meet the criteria for quarantine should not enter CVT Assisted Living.

Infection Control Education for Visitors:

Visitors will be provided education on COVID-19 signs and symptoms and CVT Assisted Living infection control precautions if asked, and information is posted throughout the facility.

This policy does not prohibit visits if the specific resident to be visited is quarantined, tested positive, or showing symptoms of a communicable disease. Visits in these circumstances will require a higher level of Personal Protective Equipment (PPE) than standard masks. PPE will be provided to the visitor and will be in accordance to the most recent CDC guidance for healthcare workers.

CVT Assisted Living does not require visitors to agree in writing to follow the visitation policies and procedures. However, if the visitor has violated the policies and procedures, CVT Assisted Living may suspend in-person visitation for the specific individual.