



NOTICE OF NONDISCRIMINATION

Concordia at Sumner complies with applicable Federal civil rights laws and does not discriminate, exclude people, or treat them differently on the basis of race, color, national origin, age, disability, or sex.

Concordia at Sumner:

- ◆ Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats [large print, audio, accessible electronic formats and other formats]
- ◆ Provide free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Nursing Home Administrator (Stephanie Chambers @ 330-664-1000, ext.1340).

If you believe that Concordia at Sumner has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Karen McCarrier, MHA, RN, CHC, NHA
Corporate Compliance Officer (Concordia Lutheran Ministries)

134 Marwood Road
Cabot, PA 16023

Phone: 1-888-352-1571 Ext: 8224 Email: kmccarrier@concordialm.org

Fax: 724-352-4685

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, our Corporate Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW, Room 509F, HHH Building
Washington, D.C. 20201

1-800-868-1019 TDD 800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Translated Tagline for Language Assistance Services

Top 15 Non-English Languages Spoken in Ohio

Sample Tagline English: If you speak English, language assistance services, free of charge, are available to you. Call 1-877-746-4674 (TTY: 711).

1. **Spanish:** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-746-4674 (TTY: 711).
2. **Chinese:** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-877-746-4674 (TTY:711)
3. **German:** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-746-4674 (TTY: 711).
4. **Arabic:** اسءاعدت ل ك ت ف وت ر م، ماذا ل ل ال ي و غ ة، ل ا م ءدعاس ت امدخ، [ل ل ء غ جارد ا] ت ء دحت ك ت ن اذا 1-877-746-4674 (TTY: 711).
5. **Pennsylvania Dutch:** Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-877-746-4674 (TTY: 711).
6. **Russian:** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-746-4674 (телетайп: 711).
7. **French:** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-746-4674 (ATS : 711).
8. **Vietnamese:** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-746-4674 (TTY: 711).
9. **Cushite:** XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-877-746-4674 (TTY: 711).
10. **Korean:** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-746-4674 (TTY: 711)번으로 전화해 주십시오.
11. **Italian:** ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-877-746-4674 (TTY: 711).
12. **Japanese:** 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。 1-877-746-4674 (TTY: 711) まで、お電話にてご連絡ください。
13. **Dutch:** AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel

1-877-746-4674 (TTY: 711).

14. **Ukrainian**: УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-877-746-4684 (телетайп: 711).

15. **Romanian**: ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-877-746-4684 (TTY: 711).

Visit the [Office of Civil Rights website](#) for more resources.